GameStop®

Technical Bulletin

Atrix AX1250

How to Pair the Dongle & Headset Bluetooth Connection

Problem Statement: There are customer reports of the headset & dongle failing to establish a Bluetooth connection. The following guide below will assist to restore the Bluetooth connection between the dongle & headset.

AX1250 [SKU: 240606, 240607, and 240608; Colors: All]

Bluetooth Troubleshooting Guide:
- o Step 1: Make sure the headset is turned off.
- o Step 2: Insert the dongle into the USB port.
- o Step 3: On the dongle, press & hold the 'Pairing Button' for 6 seconds until the blue light flashes rapidly and then let go.
- o Step 4: Bring the headset next to the dongle to pair. On the headset, press & hold the 'Power Button' for a few seconds until the dongle LED light turns solid. The headset is now paired.

  Note: Retry the steps again if the headset failed to pair.