

Private Label Team | Technical Bulletin 03/16/2022

Atrix USB-C Link Cable (16ft) for Oculus

Establish a Link connection between PC (Windows) & VR Headsets

Problem Statement: There are customers reporting the inability to establish a link connection between their PC & VR headset with this Atrix Link cable. Customer mention that they're only able to obtain a 'charging' connection.

The following guide will help setup the Link cable between the VR headset and PC (Windows).

Atrix Link Cable for Oculus Quest [SKU: 244218]





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- Pre-Requisite: In addition to the Atrix Link Cable, make sure the following 3 components are ready:
- Oculus Software: Download & Install the Oculus software to the PC.
 a. Direct Link: https://www.oculus.com/download_app/?id=1582076955407037
- 2. Oculus Quest VR Headset: 'Oculus Quest' OR 'Oculus Quest 2'. Make sure the firmware is up to date.
- 3. VR-Ready PC Oculus recommended specs:
 - a. <u>Recommended PC Specs</u>

Hardware	Specs
Processor	INTEL I5-4590 / AMD RYZEN 5 1500X or greater
Memory (RAM)	8GB+
Operating System	Windows 10
USB Ports	USB 3.0 – 1 available port

b. Supported GPUs:

GPU MODEL	SUPPORTED [YES/NO]
NVIDIA TITAN Z	NO
NVIDIA TITAN X	YES
NVIDIA GEFORCE GTX 970	YES
NVIDIA GEFORCE GTX 1060 DESKTOP, 3GB	NO
NVIDIA GEFORCE GTX 1060 DESKTOP, 6GB	YES
NVIDIA GEFORCE GTX 1060M	NO
NVIDIA GEFORCE GTX 1070 (ALL)	YES
NVIDIA GEFORCE GTX 1080 (ALL)	YES
NVIDIA GEFORCE GTX 1650	NO
NVIDIA GEFORCE GTX 1650 SUPER	YES
NVIDIA GEFORCE GTX 1660	YES
NVIDIA GEFORCE GTX 1660 TI	YES
NVIDIA GEFORCE RTX 20-SERIES (ALL)	YES
NVIDIA RTX 3000 SERIES	YES
AMD 200, 300 SERIES	NO
AMD 400, 500 SERIES	YES
AMD 5000, 6000 SERIES	YES
AMD VEGA SERIES	YES



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Link Cable Setup Guide:

Step 1: Open the Oculus PC software.

Step 2: Turn on the Quest or Quest 2 headset.

Step 3: Plug the Atrix Link Cable (straight-end) into an available USB 3.0 port on your PC. Then plug the other (90-degree) end to the USB port on the Oculus headset.

Step 4: A message will prompt in VR asking you to 'ALLOW ACCESS TO DATA'. Select 'DENY'.

<u>Note</u>: If 'ALLOW' was mistakenly selected, unplug the USB cable from the headset and retry.

Step 5: When you're asked to 'ENABLE OCULUS LINK', select 'ENABLE.

Step 6: Complete. Link is now active.